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No. PIU-1/47/ADB/G-PIU-1-02/2026/Phase-2/4

Dated Shillong, 30th April 2026

NOTIFICATION

With regards to the **pre-bid queries and clarifications for package G-PIU1-02, " Procurement of Tablets for BRCs and CRCs to Conduct/Facilitate Monitoring & Evaluation and Other Activities "**, the same have been duly reviewed. The Response to Pre Bid Queries, along with the **Corrigendum** and **Addendum** have been issued and are available on:

- <https://megeducation.gov.in/>
- <https://megplanning.gov.in/>

The bid submission deadline is extended to **15th May 2026 up to 15:00 Hours (IST)**, and the opening of bids will follow at **15:30 Hours (IST) on the same day**.

All bidders are requested to check the above websites for updates.

(Shri. Banteilang J Kharshandi, MCS)
Director of School Education & Literacy,
Meghalaya, Shillong.

No. PIU-1/47/ADB/G-PIU-1-02/2026/Phase-2/4

Dated Shillong, 30th April 2026

Copy for information to:

1. The Commissioner & Secretary to the Government of Meghalaya, Education Department Meghalaya, Shillong for kind information.
2. Shri. K. Hynniewta, Officer on Special Duty & ex-officio Joint Secretary, Planning, Investment Promotion & Sustainable Development Department, Government of Meghalaya.
3. Guard File.

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Director of School Education & Literacy,
Meghalaya, Shillong.

RESPONSES TO PRE-BID QUERIES MEETING HELD ON 6th April 2026 & EMAIL COMMUNICATION

Project 46166-003 IND: Supporting Human Capital Development in Meghalaya Phase II – Procurement of Tablets for BRCs and CRCs to Conduct/Facilitate Monitoring & Evaluation and Other Activities (Package G-PIU1-02)

Prebid Queries

The following queries were raised by interested firms/Agencies in response to the Request for Quotation (RFQ) for Procurement of Tablets for BRCs and CRCs to Conduct/Facilitate Monitoring & Evaluation and Other Activities under the *Supporting Human Capital Development in Meghalaya Phase-II (SHCDM- II)*. The corresponding responses of the Client are provided below. These clarifications, together with addenda /corrigenda where applicable, form an integral pan of the RFQ and shall be binding on all bidders.

S. No.	Tender Section / Clause No.	Page No.	Existing Clause / Description	Query / Clarification Sought	Corresponding Response
1	Technical Specifications	Page 23-24	Connectivity: Wi-Fi 6 + Cellular (5G) + e-SIM and nano SIM + Bluetooth. Bluetooth version as 5.2 or higher	Requesting the department to consider Wi-Fi 5 (802.11ac) instead of mandating Wi-Fi 6.	Requirement will be changed to Wi-Fi 5 / 802.11ac in place of Wi-Fi 6. (Refer Corrigendum)
				Most of the locations where tablets will be used, e-SIM facility will not be available. Moreover it will add an additional cost associated with e-SIM activation and support.	The device shall support dual SIM functionality with one physical SIM slot and one e-SIM (Refer Corrigendum)
				Requesting customer to consider Bluetooth 5.3 provides enhanced power efficiency, improved connection stability, better coexistence with Wi-Fi, and stronger security.	Bluetooth Version 5.2 is considered as the minimum specification. However, bidders are free to quote higher specifications, including Bluetooth Version 5.3 or above. (Refer Corrigendum)

S. No.	Tender Section / Clause No.	Page No.	Existing Clause / Description	Query / Clarification Sought	Corresponding Response
2	Technical Specification	Page 23-24	Keyboard Support: Tablets with Wireless connectivity/ magnetically detachable wireless keyboards with multi-touch trackpad with Type C fast charging.	Request that the specification be deleted, as it does not serve any specific purposes.	No Change
				Request to remove Trackpad	No Change
3	Technical Specification	Page 23-24	Adapter with 25- Watt fast charging or More	Request to change to 18-Watt fast charging or more Change requested for broader participation	No change.
				Request to amend to 20 watt or higher	No change.
4	Technical Specification	Page 23-24	Battery & Charging: 7000 mAh or Higher, Li-Ion Battery with Type C fast charging	Request to Change to Batter & Charging 7400 or Higher Li-Ion Battery with Type C fast charging. Since the Tablet PC is big, it is recommended to have a larger Capacity battery for longer operation	No change.
5	Technical Specification	Page 23-24	Service Support. Website, Email, Live-Chat, Service Centre locator, Track your repair, Chatbot, Online appointment and availability of Customer Service Android app with automatic checks, interactive checks, FAQs, Key features guide with remote support.	Request to change to "Online call logging through email, Phone call and whatsapp chat. Online track repair status. OEM ASP should be in consignee location."	No change.

S. No.	Tender Section / Clause No.	Page No.	Existing Clause / Description	Query / Clarification Sought	Corresponding Response
6	Technical Specification	Page 23-24	OS / Update Support: Android 16 or higher	Android 16 for all supplied devices, with a minimum of four OS upgrades and at least four years of security updates.	<ol style="list-style-type: none"> 1. Android 16 shall be considered as the minimum specification. However, bidders are free to quote higher specifications as per the RFQ, 2. Regarding OS, the Device shall support with at least 3 OS upgrades <p>(Refer Corrigendum)</p>
7	Technical Specification	Page 23-24	Processor: Snapdragon Octa core Processor (SD 7S Gen 2 or higher preferred) or equivalent/higher Mediatek/Exynos etc. processor	Requesting the department to specify processor speed and cores, with a minimum speed of 2.0 GHz or higher and Octa-core configuration.	<ol style="list-style-type: none"> 1. As per RFQ, bidders can offer equivalent or higher processors OEM such as Snapdragon, MediaTek, Exynos, or equivalent, for ensuring broader participation. 2. Minimum processor speed shall be 2.0 GHz with a total of 8 cores. <p>(Refer Corrigendum)</p>
8	Technical Specification	Page 23-24	Cameras (front + back): 5MP or more with FHD video recording resolution	<p>Requesting the department to consider upgrading the rear camera specification from 5MP to 8MP.</p> <p>Request to change to Cameras - Front: 8MP (Fixed Focus) Rear:16MP (Digital zoom, Auto focus, Flashlight)</p>	<p>Cameras (front + back): 5MP or more with FHD shall be considered as the minimum specification. However, bidders are free to quote higher specifications as per the RFQ, including Front: 8MP (Fixed Focus) Rear:16MP</p>

S. No.	Tender Section / Clause No.	Page No.	Existing Clause Description /	Query / Clarification Sought	Corresponding Response
9	Technical Specification	Page 23-24	Typical Brightness after Resolution as 400Nits or above	A minimum of 450 nits will significantly improve readability under direct sunlight, enhancing user experience in outdoor environments, especially in harsh lighting conditions. This increase ensures visibility and reduces eye strain for end users.	Brightness 400 nits is considered as the minimum specification. However, bidders are free to quote higher specifications as mentioned in the RFQ, including Bluetooth including 450 nits or above.
10	Bid Security/Earnest Money Deposit (EMD)-	Page 4	Bid Security/Earnest Money Deposit, The bidder shall furnish Bid Security for an amount of INR 6,20,000/	Requesting the department to waive of EMD amount for the MSME/Startup Company. As per Government of India procurement guidelines, MSMEs and recognized Startups are eligible for exemption from payment of Earnest Money Deposit. Waiving the EMD will encourage wider participation, reduce financial burden on smaller enterprises, and promote innovation-driven suppliers. This aligns with national policies supporting MSMEs and Startups, while ensuring fair competition and inclusivity in government tenders.	No Change. EMD is made mandatory for all bidders. No exemption shall be applicable including MSME firm
11	Payment clause	Page 50-51	i) Mobilization Advance ii) Against Delivery of Supply of all the tablets in all District Education Offices of respective districts	Requesting the department to consider 10% mobilization advance and 90% payment against delivery. Further, we request that the retention/hold amount be reduced to 0%, as the currently proposed 20% is on the higher side. Given the highly competitive nature of the market, the margins on these products are minimal. Additionally, a 5% Performance Bank Guarantee (PBG) is already being maintained with the Department, which adequately safeguards contractual obligations.	No Change. PBG is a security money and cannot be adjusted. It's having validity of 60 days beyond the validity of all contractual completion as per clause 21(b) of RFQ

S. No.	Tender Section / Clause No.	Page No.	Existing Clause / Description	Query / Clarification Sought	Corresponding Response
12	OEMs Eligibility Criteria	Page 3	A valid copy of Agreement along with valid address proof confirming the service centre's status must be submitted along with the bid.	Requesting the department to clarify the nature of proof required, specifically identifying between which parties the valid agreement must be established.	A valid documentary proof, such as an agreement between the OEM and the authorized service centre (Refer Corrigendum)
13	OEMs Eligibility Criteria	Page 3	The OEM must have adequate number (not less than 10) of service centres across North Eastern States for continuous operation	Request to change to "The OEM must have at least 1 (one) service centre in Meghalaya for continuous operation. The delivery of the Tablet PC will be in Meghalaya only. Hence the services to be provided in Meghalaya only.	Since the delivery and deployment of Tablet PCs shall be within the state of Meghalaya, the OEM shall mandatorily establish and maintain the following authorized service support infrastructure for the entire contract period: <ul style="list-style-type: none"> ▪ One (1) authorized service centre in Shillong ▪ One (1) authorized service centre in Guwahati for ▪ escalation and handling of critical/high-risk issues that cannot be resolved at the service centres within Meghalaya ▪ One (1) Collection centre in Tura ▪ One (1) Collection centre in Jowai (Refer Corrigendum)
14	OEMs Eligibility Criteria	Page 3	The OEM must be listed among the International Data Corporation (IDC) India Top 5 OEMs for the year 2025	Request to change to The OEM must be listed among the International Data Corporation (IDC) India Top 10 OEMs for the year 2025 or remove the clause IDC to substantiate Compliance. To ensure product reliability, service continuity, and large-scale deployment capability, the OEM of the supplied device should be ranked among the Top 3 vendors as per IDC India reports in the same product category (smartphones/tablets).	The Annual turnover of the OEM whose Tablet PCs are sought to be supplied should be minimum Rs.1000 Crores per annum for the last 3 financial years. (Refer Corrigendum)

S. No.	Tender Section / Clause No.	Page No.	Existing Clause / Description	Query / Clarification Sought	Corresponding Response
15	Installation & Training:	Page 24	To be delivered at the designated locations mentioned in the Delivery Schedule	<p>Requesting the department to allow full delivery of the equipment in a single phase manner instead of delivery in 4 phases.</p> <p>Kindly confirm if the delivery are to be made to only the District Education offices, or BRC or all CRC too.</p>	<p>No Change.</p> <p>As per the RFQ, delivery of the Tablet PCs shall be made to the twelve (12) District Offices in Meghalaya, which shall serve as the designated distribution points. The bidder's responsibility shall be limited to delivery at these District Offices only. Onward distribution to BRCs and CRCs shall be managed by the Department</p>
16	Eligibility Criteria.	Page 3	The bidder should have successfully completed at least 1(one) similar nature of work amounting to INR 2.5 Crore	Request that the condition be revised to "I.T. equipment of Rs. 1.00 crore in One Project or two projects above Rs. 0.50 lakhs" to enable broader participation.	No Change
17	Key Feature Connectivity: e-SIM	Page 23	Mobile Device Management (MDM) Compatibility and OEM-Owned MDM Solution	Requesting the department for SIM Lock facility with MDM instead of e-SIM.	No Change. Provisioning of a Mobile Device Management (MDM) solution shall not be required.
18	Key Features	Page 23	Google Mobile Services GMS	GMS certification confirms that the device runs a genuine, Google-validated Android OS, ensuring application-level compatibility, optimized performance, and secure Play Protect services.	The provision to include GSM certification in this RFP is not mandatory.

S. No.	Tender Section / Clause No.	Page No.	Existing Clause / Description	Query / Clarification Sought	Corresponding Response
19	Bidders Eligibility Criteria	Page 3	Public Procurement Policy	Bidder should have proper documentation for FNo. 6/18/2019-PPD, Ministry of Finance, Department of Expenditure - Public Procurement Division. Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority.	Bidders shall comply with the provisions of the Public Procurement Policy for Make in India and the Public Procurement (Restrictions under Rule 144 (xi)) of the General Financial Rules (GFR). Please refer Addendum
				Bidder should have proper certification for "Make in India Public Procurement Policy" as per the Notification of the Government of India, Ministry of Electronics & Information Technology (IPHW Division) Notifications no. w-43/1/2020-IPH-MEITY 29 4.2020 to ensure Class I Supplier participation.	

Sd/-
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Director of School Education & Literacy,
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CORRIGENDUM TO THE RFQ PURSUANT ON THE PRE-BID QUERIES MEETING HELD ON 6TH APRIL 2026 & EMAIL COMMUNICATION

Project 46166-003 IND: Supporting Human Capital Development in Meghalaya Phase II – Procurement of Tablets for BRCs and CRCs to Conduct/Facilitate Monitoring & Evaluation and Other Activities (Package G-PIU1-02)

Corrigendum

This Corrigendum to the Request for Quotation (RFQ) introduces supplementary provisions and additional requirements that enhance or expand upon the original RFQ. These amendments are based on discussions and clarifications arising from the Pre-Bid Meeting held on 6th April 2026 and subsequent email communication and reviews. The provisions set forth in this corrigendum shall have the same legal standing as the RFQ and are binding upon all participating agencies/firms. Agencies must consider these provisions as mandatory in preparing and submitting their proposals.

Sl. No	Section / Page No as per Bid document	Original Section and Clause	Corrigendum (Amended Clause)
1	Technical Specifications Page 23-24	Connectivity: Wi-Fi 6 + Cellular (5G) + eSIM and nano SIM + Bluetooth. Bluetooth version as 5.2 or higher	Connectivity: Wi-Fi 5 / 802.11ac + Cellular (5G) + eSIM and nano SIM + Bluetooth. Bluetooth version as 5.2 or higher. Note: Bluetooth Version 5.2 is considered as the minimum specification. However, bidders are free to quote higher specifications, including Bluetooth Version 5.3 or above.
2	Technical Specification Page 23-24	OS / Update Support: Android 16 or higher	OS / Update Support: Android 16 or higher with 3 OS upgrades
3	Technical Specification Page 23-24	Processor: Snapdragon Octa core Processor (SD 7S Gen 2 or higher preferred) or equivalent/higher Mediatek/Exynos etc. processor	Processor: Snapdragon Octa core Processor (SD 7S Gen 2 or higher preferred) or equivalent/higher Mediatek/Exynos etc. processor. Minimum processor speed shall be 2.0 GHz with a total of 8 cores.
4	OEMs Eligibility Criteria. Page No.- 3 Point No B.	A valid copy of Agreement along with valid address proof confirming the service centre's status must be submitted along with the bid.	A valid documentary proof, such as an agreement between the OEM and the authorized service center.

Sl. No	Section / Page No as per Bid document	Original Section and Clause	Corrigendum (Amended Clause)
5	OEMs Eligibility Criteria. Page No.- 3 Point No - B.	The OEM must have adequate number (not less than 10) of service centres across North Eastern States for continuous operation	<p>OEM shall mandatorily establish and maintain the following authorized service support infrastructure for the entire contract period:</p> <ul style="list-style-type: none"> ▪ One (1) L1 authorized service centre in Shillong ▪ One (1) L2 authorized service centre in Guwahati for escalation and handling of critical/high-risk issues that cannot be resolved at the service centres within Meghalaya ▪ One (1) Collection centre in Tura. ▪ One (1) Collection centre in Jowai.
6	OEMs Eligibility Criteria. Page No.- 3 Point No - B.	The OEM must be listed among the International Data Corporation (IDC) India Top 5 OEMs for the year 2025	The Annual turnover of the OEM whose Tablet PCs are sought to be supplied should be minimum Rs.1000 Crores per annum for the last 3 financial years.

Sd/-
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ADDENDUM TO the RFQ Pursuant on the PRE-BID QUERIES MEETING HELD ON 6th April 2026 & EMAIL COMMUNICATION
Project 46166-003 IND: Supporting Human Capital Development in Meghalaya Phase II – Procurement of Tablets for BRCs and CRCs to Conduct/Facilitate Monitoring & Evaluation and Other Activities (Package G-PIU1-02)

Addendum

This Addendum to the Request for Quotation (RFQ) introduces supplementary provisions and additional requirements that enhance or expand upon the original RFQ. These additions are based on discussions and clarifications arising from the Pre-Bid Meeting held on 6th April 2026 and subsequent email communication and reviews. The provisions set forth in this Addendum shall have the same legal standing as the RFQ and are binding upon all participating agencies/firms. Agencies must consider these provisions as mandatory in preparing and submitting their proposals.

SL.No.	Addendum Reference	New Inclusion
1	Bidders Eligibility Criteria (page -3)	<p>Bidders shall comply with the provisions of the Public Procurement Policy for Make in India and the Public Procurement (Restrictions under Rule 144 (xi)) of the General Financial Rules (GFR).</p> <p>Note :</p> <ol style="list-style-type: none"> 1. The bidder shall comply with the <i>Public Procurement (Preference to Make in India) Policy</i> and submit valid certification as per Ministry of Electronics and Information Technology (MeitY) Notification No. W-43/1/2020-IPHW dated 29.04.2020, confirming Class-I Supplier status. 2. The bidder shall also comply with Rule 144(xi) of the General Financial Rules (GFR) and provide required documentation as per Ministry of Finance, Department of Expenditure Notification F. No. 6/18/2019-PPD. Bidders from countries sharing a land border with India, or those having commercial arrangements with entities from such countries, must be registered with the Competent Authority; failing which, their bids shall be rejected. 3. Department reserves the right to impose, by written order, additional restrictions including prior registration or screening of bidders from specified countries or classes of countries, on grounds of defence of India or national security. Procurement shall not be made in violation of such restrictions, and any non-compliant bid shall be liable for rejection.

Sd/-
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